

Utilizing Blockchain Technology in Global Supply Chain Management: An Exploration of Scalable Information Systems

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Abstract

INTRODUCTION: Global supply chain management is a critical component in the increasingly complex and connected world of modern business. In the era of globalization, companies face pressure to increase efficiency, transparency, and security in their supply chains. Blockchain technology has emerged as a potential solution to address some of these challenges by enabling more decentralized, transparent, and efficient supply chain management. However, the use of this technology in global supply chain management also raises several issues related to regulation, law, and collaboration with third parties.

OBJECTIVE: This research then aims to explore the potential of blockchain technology in global supply chain management and understand the regulatory framework needed to support the implementation of this technology.

METHOD: This research was carried out using a qualitative approach. The data used in this research comes from various research results and previous studies that are relevant to the discussion.

RESULTS: The results of this research then found that the use of blockchain technology in global supply chain management promises to increase transparency, efficiency, and security. Smart contracts enable the automation of business processes, reducing costs and increasing visibility of operations. Collaboration with third parties is an important strategy in increasing supply chain efficiency. Regulation, data security, and international harmonization remain challenges.

CONCLUSION: Defining the legal status of smart contracts and protecting data is key. Effective collaboration with third parties requires good communication and a mature strategy. With a deep understanding of blockchain technology and proper regulation, companies can maximize their benefits to create an efficient, transparent, and reliable supply chain.

Keywords: Blockchain, Supply Chain Management, Information Systems.

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1. Introduction

Global supply chain management has become a key element in the success of various businesses, especially in the era of globalization where supply chains can cross various countries and continents. To meet increasingly

complex consumer demands, global corporate organizations must face a variety of challenges, including increasing complexity in their supply chains. This includes issues such as efficient inventory management, optimizing logistics processes, and ensuring reliability in product delivery to customers worldwide (Chang et al., 2020). At the same time, information technology has become a catalyst in changing the way businesses operate, and

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among these technological developments, blockchain technology has emerged as an innovation that has the potential to deliver revolutionary solutions in global supply chain management. Blockchain is a system that allows recording transactions in a distributed ledger safely and transparently. This eliminates the need for intermediaries in business transactions, which can reduce costs and increase the speed and security of transaction processes (Hashimy et al., 2021).

However, implementing blockchain technology in global supply chain management is not an easy task. Several obstacles and challenges need to be overcome, such as scalability, interoperability, and legal uncertainties related to the use of this technology. Therefore, there is a need for an in-depth exploration of how blockchain technology can be used effectively in the context of global supply chain management (Kumar et al., 2020). In addition, in the current information era, information system scalability is also an important issue. With the increasing volume of data that must be managed in complex global supply chains, companies need information systems that can address these challenges efficiently. Therefore, it is necessary to understand how blockchain technology can be integrated with scalable information systems to meet global supply chain management needs (Gupta et al., 2019).

In an era where data and information are becoming valuable assets in business decision-making, blockchain technology enables decentralized and secure data recording, which has the potential to minimize the risk of data loss or information manipulation in the supply chain. In addition, features such as smart contracts enable the automation of contract execution without the need to involve third parties, thereby increasing the efficiency of business processes. This also opens up opportunities for the development of new business models that are more innovative and adaptive in the face of rapid changes in demand and supply (Namasudra et al., 2021).

However, an obstacle that needs to be overcome is the legal uncertainty associated with the use of blockchain technology, especially in the case of smart contracts that require legal validity. Therefore, this research not only aims to explore the potential of blockchain technology in global supply chain management but also to understand the regulatory framework required to support the implementation of this technology. With a deep understanding of existing challenges and opportunities, this research hopes to make an important contribution to increasing the efficiency and competitiveness of companies in managing increasingly complex global supply chains.

2. Literature Review

2.1. Blockchain

The concept of Blockchain initially emerged with Bitcoin in 2008, introduced by Satoshi Nakamoto in the realm of

cryptocurrencies. Its primary purpose back then was to prevent duplicate spending. Nonetheless, Blockchain has found applications in diverse domains, such as digital credentials, digital personae, digital ballot collection, and decentralized official document verification. Blockchain is a kind of distributed ledger technology in its most basic form where a database of current transactions is stored and managed among multiple nodes in a peer-to-peer network. For example, blockchain is separate from typical DLT and has its own set of properties (Kotha & Gupta, 2020). This distinction is made because blockchain already has a database structure. Each piece of transaction data will be added to a blockchain that is connected. This block cannot be changed as it can only be added to. To record every piece of transaction data included in the blockchain, cryptographic procedures and context such as Proof of Work are used. After that, blockchain technology was developed and began to be used in several applications, including smart contracts. Decentralized applications are applications that use blockchain technology and incorporate Smart contracts (Tseng et al., 2020).

Put plainly, Blockchain is like a decentralized database where trust isn't necessary among its users. It stores digital assets, like credit units, bonds, holdings, or fundamental rights, in a sequential list of transactions called a block. Each block in the Blockchain is linked to the one before it through a hash. As a result, the transaction history in the Blockchain can't be altered or removed without modifying the entire contents of the Blockchain (Chen et al., 2023). This characteristic enhances the security of Blockchain, making it resilient to hacking attempts. The key distinction from conventional databases lies in the elimination of central components, leading to the distribution and decentralization of data. As a consequence, there is no single central authority to verify the accuracy of the information. Therefore, Blockchain employs a consensus mechanism. This mechanism ensures that information is incorporated into the Blockchain only once it has received approval (consensus). When the necessary criteria are satisfied, transactions confirmed through consensus can be tracked and safeguarded against tampering or counterfeiting by external entities (Moin et al., 2019).

Blockchain technology has several characteristics that are the advantages of this technology. The following are some characteristics of Blockchain:

1. **Immutable:** is the property where a data or variable cannot be changed again after its value is assigned (assigned) in program execution. In a program execution setting, immutability can be readily established by following a set of logical regulations. However, when it comes to data stored in storage media, maintaining immutability is a more challenging endeavor. One method to render a file or data immutable is to store it on write-once media, like a CD or DVD. Another approach involves utilizing cryptographic techniques, which create a form of pseudo immutability. Physically, the data can still be altered, but logically, it can be verified using mathematical calculations. Blockchain technology

employs cryptographic methods to protect transaction data from unauthorized alterations (Giannini et al., 2019).

2. Decentralization: no third party is needed in a transaction. Consensus algorithms are employed to uphold data uniformity within distributed networks.
3. Distributed database: each party to the Blockchain has access to the entire database and its complete history. No one party controls the data or information. Each party can verify its transaction partner's records directly, without intermediaries (Bamakan et al., 2020).
4. Persistency: the transaction validation process is fast and invalid transactions will not be recognized by miners. On Blockchain, it is impossible to delete transactions that have already occurred.
5. Anonymity: every user in the Blockchain network can interact with each other using a certain address. In this case, the true identity of each user is not displayed in the interaction.
6. Auditability: every transaction in a Blockchain network refers to previous transactions. This will make it easier to verify and search for transactions (Habib et al., 2022).

Blockchain technology can be implemented in various ways, depending on the specific circumstances. Three primary types of Blockchain include:

1. **Public Blockchain:** A public blockchain is a blockchain that is accessible and available for use by anyone. It operates without central control or authority. The ledger on a public blockchain is open and transparent. Nevertheless, there are drawbacks associated with public blockchains, such as elevated operational and upkeep expenses, as well as slower transaction speeds. Prominent examples of public blockchains include Bitcoin, Ethereum, and Hyperledger (Velmovitsky et al., 2021).
2. **Private Blockchain or Permissioned Blockchain:** Private blockchains are designed for the purpose of enabling private data exchange among a specific group of individuals or organizations. Access to this blockchain network is restricted, and unknown users cannot join without a special invitation. An example of its use can be seen in R3 Corda (Sanka et al., 2021).
3. **Consortium Blockchain:** A consortium blockchain represents a fusion of both public and private blockchain elements. In this type, there is no single dominant organization that governs the network; instead, it relies on several predefined nodes. These nodes have the authority to determine network participants and miners. A multi-signature scheme is employed for block validation, meaning a block is deemed valid only when it's signed by multiple of these nodes. An instance of consortium blockchain usage can be observed in Fabric (Song et al., 2021).

2.2. Supply Chain Management

Supply chain management or what is usually called supply chain management can be interpreted as a method or tool as a management approach that can be used. It must be emphasized that supply chain management can be achieved using a related method that is based on the establishment of collaboration. In supply chain management, many parties are involved in fulfilling consumer demand, both directly and indirectly. Apart from involving manufacturers and suppliers, other things are also involved such as warehouses, transportation, and consumers themselves (Chehbi-Gamoura et al., 2020). According to the Council of Logistics Management, supply chain management can be defined as a strategic and methodical synchronization of conventional business operations within an individual company and typically across all entities within the supply chain industry. This coordination is aimed at enhancing the long-term performance of each company involved and, in turn, advancing the overall performance of the supply chain field (Min et al., 2019).

There are 3 interconnected elements in supply chain management, namely:

1. Supply chain network structure Working network between members and relationships with other supply chain members.
2. Supply chain business processes the value of certain expenditures for customers originating from various activities.
3. Components of Supply Chain Management Business processes are integrated and arranged along the supply chain in managerial variables (Fu et al., 2022).

The supply chain is a connection that connects companies that work together to make and deliver finished goods or products into the hands of consumers as users. Relationships that generally exist between companies include suppliers or suppliers of raw material goods, companies, distributors, retailers, and various supporting companies such as companies in the service and logistics (procurement) sectors (Abbas et al., 2020).

There are 3 types of distribution paths or processes (flows) in the supply chain that can be managed. The initial stage is like a flow of goods that can run from top to bottom. One example is the process of sending raw materials obtained from suppliers to factories for processing. In companies that can be said to be large, purchasing raw materials is usually carried out by a special department (purchasing) where this department is led by a manager. After the raw materials have been produced and produce the product, it will continue with the delivery process to each distributor and then to the retailers until the product reaches the consumer (end-user) (Magableh, 2021). The second phase involves the collection of data pertaining to financial transactions and other related types of data, which continuously move through the entire production process until the final product is completed. The third phase encompasses the flow of information data, which can travel in either direction, from upstream to downstream or vice versa. All forms of information need to be kept current, particularly data regarding the availability of product inventory at each sales location,

which is frequently required by distributors and manufacturers. Additionally, information concerning the production capacity of suppliers is often essential for each company. Another type of information is related to the data associated with the delivery of raw materials, which is vital for the company in both the shipping and receiving processes (Heller et al., 2020).

Supply Chain Management covers all forms of work that have broad responsibilities. In the definition of supply chain and supply chain management, it can be said that several activities are related to raw materials, information, and financial flows along supply chain activities. Most of them classify this as the activity of managing the flow of materials and all forms of information (including the flow of raw materials) which is the core of various activities in the supply chain (Maheshwari et al., 2021). If the reference is seen from a manufacturing company, the following activities can be included in the supply chain management classification, namely:

1. The process of designing innovative products (new products) with the person in charge of the product development section.
2. Activities related to obtaining raw materials are managed by procurement, purchasing, or supply.
3. The production and inventory planning process is part of planning & control.
4. Production activities by the Production team.
5. Delivery or distribution activities from the finished warehouse.
6. Management and return system for products/goods using the Return process (Fung et al., 2021).

Judging from these six classifications, they usually take the form of departmental divisions in manufacturing companies. Functional division is used because they will be grouped according to type and function. A manufacturing company generally has its structure, starting from a product development department to a procurement department (purchasing, procurement, or supply function). Apart from that, there is also a production division, a production planning section in companies often called PPIC (Production Planning and Inventory Control), and the last section is shipping or what is usually called finished goods distribution (Podolny & Hansen, 2020).

The existence of a dependency on various companies related to a business is shown in the concept of supply chain management. If the company's management strategy is complex and there is a lot that needs to be developed, then it is certain that more and more companies will be involved in the supply chain. Apart from that, the company manages three types of entity flows well, which include product and service flows, documentation or information flows, and company financial flows (Helo & Hao, 2022). According to Heizer and Render, the concept of supply chain management can collaborate the management of various management functions in an inter-organizational relationship and form an integrated and mutually supportive system. Supply chain management can be said to be effective if suppliers are used as "partners" in the

company's strategy to meet flexible markets (Ukko et al., 2020).

The point of view of the management of these three entities is useful in managing the management of data and information that is attached to each entity and flexible changes can occur as the three entities progress because the position of the three entities flows from "upstream" to "downstream" in the supply chain, both may originate from external linkages of the company (Cohen & Gil, 2021).

In the context of logistics problems, this concept (supply chain) is a new concept whereas in the old concept, logistics problems were seen as problems within the company where the solution to the problem was obtained from within the company itself. Meanwhile, the view in this new concept is that the problems in logistics are seen as a broad and very long problem starting from raw materials to becoming a product (finished goods) where the product will be needed by the final customer (Richey et al., 2022).

2.3. Information Systems

A system can be described as a network designed to execute an operation or achieve a specific goal. Two categories of approaches are employed to define a system: those that highlight processes and those that focus on components or elements. A system has certain characteristics or properties, namely components, boundaries, environments, interfaces, input, output, processes, and objectives or goals (Makarova et al., 2020).

System components or elements can take the shape of subsystems or constituent parts of the system. System boundaries are demarcation points that separate a system from other systems or the external environment. The external environment of a system encompasses everything outside the system boundaries that can influence the system's functioning. In contrast, information refers to data that has undergone additional processing to become valuable in making current or future decisions for the recipient (Loaiza & Cloutier, 2022).

An information system is a human-made system composed of various elements within an organization with the primary objective of conveying information. It is a network of interconnected components that work together to gather, process, store, and disseminate information, aiding decision-making and oversight within an organization. A database is one of the integral components of this information system (Chatterjee et al., 2021). In Poerwanta's view, a database holds significant importance within an information system since it serves as the foundation for delivering information and assessing its quality, particularly in terms of accuracy, timeliness, and relevance. Information is considered valuable when its benefits outweigh the costs of acquisition, and databases can help minimize wasteful external storage expenses (Simamora, 2019).

An information system can also be described as an amalgamation of computer hardware and software, coupled

with human tools, that collectively handle data through the utilization of this hardware and software. Furthermore, data is a pivotal component in information systems. The data to be incorporated into an information system can take various forms, including forms, procedures, and other types of data (Berdik et al., 2021).

Apart from that, information systems can be defined as follows:

1. A system created by humans consists of components in an organization to achieve a goal, namely presenting information.
2. A set of organizational procedures that, when implemented, will provide information for decision-makers and/or control the organization.
3. A system within an organization that brings together the needs of transaction processing, operational support, and managerial and strategic activities of an organization and provides certain external parties with the necessary reports (Novak et al., 2020).

To support the smooth running of an information system, several components are needed whose functions are vital in the information system. The components of the information system are as follows:

1. Inputs
Input here is all data entered into the information system. In this case, what is included in the input are documents, forms, and files. These documents are collected and confirmed into a form so that they can be accepted by the processor (Sheng et al., 2020).
2. Process
A process is a series of procedures that manipulate input data, which is subsequently stored in the database, and then further processed to generate an output that is intended for use by the recipient (Farooq et al., 2020).
3. Outputs
Output encompasses all the results or outcomes produced by the system, which have been processed into valuable information that can be utilized by the recipient (Sjödín et al., 2020).
4. Technology
In this context, technology refers to the component responsible for receiving input, processing the input, and generating the output (Erickson & Fausti, 2021).
5. Database
A database is a compilation of interlinked data that is stored on computer hardware and processed with the use of software (Diène et al., 2020).

3. Method

This research was carried out using a descriptive qualitative approach. The data used in this research was obtained from various research results and previous studies which still have relevance to the content of the research. Research data that has been successfully collected will immediately be processed by researchers so that the results of this research can then be found. In facing the complexity of using blockchain technology in global supply chain

management, a descriptive qualitative approach will provide an in-depth understanding of the dynamics, potential, and challenges involved in facing these issues. By analyzing relevant literature and previous studies, this research will build a strong knowledge base to address these issues and explore the benefits and challenges involved in adopting blockchain technology in global supply chain management (Kusumastuti & Khoiron, 2019).

4. Result and Discussion

4.1. The Potential of Blockchain Technology in Global Supply Chain Management

Blockchain technology has emerged as a promising solution in global supply chain management, with several potential advantages that can be applied in various aspects. Firstly, the use of blockchain in supply chains can bring significant improvements in terms of transparency. With data recorded in a distributed ledger that can be accessed by all relevant parties, information regarding the origin, journey, and status of products can be monitored in real-time. This allows stakeholders in the supply chain to better understand how products are produced, distributed, and managed.

In addition, data security is important in global supply chain management. Blockchain provides an additional layer of security with strong cryptography and a distributed system. Data that has been entered into the blockchain is difficult to manipulate or delete. This makes the supply chain more reliable and allows tracking of products to their source with a greater degree of certainty. Another advantage is reduced transaction costs. In traditional business models, supply chains involve various intermediaries and associated costs. Blockchain technology allows the implementation of direct transactions between the parties involved without the need to involve intermediaries. This can reduce administrative and transaction costs, thereby increasing efficiency and benefiting the entire supply chain.

More than just reducing costs, blockchain also opens up opportunities for better collaboration in the supply chain. Stakeholders can access the same data and share information more efficiently. This helps strengthen cooperation between parties in the supply chain, improve coordination, and reduce communication barriers. Additionally, blockchain technology brings increased accountability in the supply chain. With data permanently recorded in the blockchain, the responsibilities of parties in the supply chain can be clearly defined. This helps prevent unethical or illegal practices, improving the integrity of the overall supply chain.

In addition to the benefits previously mentioned, blockchain technology also has the potential to significantly change the global supply chain management paradigm. One of them is the ability to increase supply chain responsiveness. In a business world full of

uncertainty, especially as we are experiencing during the COVID-19 pandemic, the ability to respond quickly to changes in demand, supply, or external circumstances is key. Blockchain technology, with its ability to provide better visibility into the supply chain, allows companies to identify problems or changes in real-time and take appropriate action quickly. This increases supply chain flexibility, which is important in dealing with unforeseen challenges.

In addition, blockchain also encourages sustainable practices in global supply chain management. In an era where consumers are increasingly concerned about environmental and ethical issues, companies must maintain environmental and social sustainability in their supply chains. Blockchain can help with this by enabling tracking of product origins, raw materials, and sustainable practices. This provides a strong basis for sustainability certification and reporting, which is increasingly important in winning consumer trust. The advent of blockchain also opens up opportunities for greater innovation in supply chain management. Smart contracts can be used to automate many aspects of the supply chain, including payments, inventory monitoring, and order fulfillment. This allows companies to develop more efficient and adaptive business models. By utilizing this technology, companies can speed up business processes and reduce costs associated with administration.

Lastly, blockchain technology has great potential to better track and document products. Each stage of production, distribution, and delivery can be recorded in detail in the blockchain, and this data can be accessed by all interested parties. This helps maintain product quality, makes quality control easier, and provides consumers with assurance about the origin of the products they purchase. These advantages demonstrate the immense potential of blockchain technology in revolutionizing global supply chain management. In an increasingly connected and complex business environment, this technology offers solutions focused on transparency, security, efficiency, and sustainability. As this technology continues to develop and deploy further, global supply chain management can expect greater changes in the way they operate for a brighter future.

4.2. Challenges of Implementing Blockchain Technology in Global Supply Chain Management

One of the main challenges in implementing blockchain technology in global supply chain management is scalability. Although blockchain has proven effective in small to medium-sized contexts, scalability becomes an issue when the technology must handle the enormous volumes of data commonly encountered in global supply chains. When multiple parties are involved in a supply chain involving hundreds of thousands of transactions every day, blockchain must be able to process that information quickly and efficiently. Ensuring that

blockchain networks remain fast and responsive when deployed on a global scale is a technical challenge that needs to be overcome.

Furthermore, legal and regulatory uncertainty is also a significant obstacle. Laws relating to the use of blockchain technology are still evolving and vary across jurisdictions. Smart contracts, which are a key element in blockchain applications, can have complex legal implications, especially in terms of determining legal validity. Uniformity of international regulations is also an issue, as global supply chains cross multiple countries. Companies looking to adopt blockchain need to understand applicable regulations and work with legal experts to ensure their compliance.

Interoperability with existing systems is another challenge. Most companies have developed existing IT infrastructures before the consideration of blockchain. Integrating blockchain with existing systems can be complex and requires careful planning. Also, companies must ensure that the data entered into the blockchain can be used properly by other systems and vice versa. This challenge requires significant technical efforts to integrate blockchain technology into existing IT architectures.

Furthermore, blockchain implementation also requires expanding knowledge and expertise among personnel and partners in the supply chain. This involves training, developing new competencies, and a deep understanding of how blockchain technology can be applied effectively. This challenge is also related to costs because training and developing human resources requires an investment of time and money. Finally, the aspect of security and data protection in the context of blockchain becomes very important. Although blockchain is known for its high security, any vulnerability can have very serious repercussions. Ensuring that the data in the blockchain remains safe from cyberattacks and counterfeiting is a top priority. Additionally, companies need to understand the privacy issues that may arise in the use of blockchain and comply with applicable data protection regulations.

These challenges highlight that although blockchain technology offers many advantages in global supply chain management, there are significant obstacles that need to be overcome before successful implementation. Building a deep understanding of these challenges and identifying appropriate solutions will play a key role in the successful adoption of blockchain in efficient and reliable global supply chain management.

4.3. The Role of Information Systems in Global Supply Chain Management

Efficient information systems play a key role in the success of global supply chain management. In an increasingly connected and complex business environment, accurate and real-time information is critical. Efficient information systems enable companies to collect, store, and access data about all aspects of the supply chain quickly and

effectively. This not only helps companies optimize their business processes but also enables them to respond quickly to market changes. An efficient information system also minimizes the risk of human error, reduces operational costs, and increases overall operational efficiency. Information systems in global supply chain management have various crucial functions. First, information systems are used for product monitoring and tracking throughout the supply chain, from production to delivery to consumers. This allows companies to gain full visibility into product movement, allowing them to respond quickly to any issues or changes that may occur. Information systems are also used to manage inventory, monitor demand, and optimize production. Additionally, data collected by information systems is used for analytics, which helps companies identify trends, make forecasts, and make better decisions.

The integration of information systems with blockchain technology has great potential in global supply chain management. Blockchain technology provides an additional layer of transparency and security in information systems. Information collected in information systems can be integrated into the blockchain, making it possible to monitor and authenticate data with a high degree of certainty. In addition, smart contracts used in blockchain enable the automation of various operational aspects in the supply chain, thereby speeding up business processes and reducing costs. Data analytics is an important component in supply chain information systems. The data collected can be analyzed to identify trends, patterns, and business opportunities. This helps companies make better decisions, such as determining optimal inventory levels, identifying the causes of operational problems, or responding to changes in market demand. Data analytics also allows companies to forecast future demand, so they can plan production and distribution more efficiently. Thus, data analytics plays an important role in increasing the productivity and efficiency of global supply chains.

Overall, efficient information systems are the foundation of successful global supply chain management. Information systems provide the visibility, control, and information needed to optimize operations, respond to market changes, and make informed decisions. Integration with blockchain technology and the use of data analytics further strengthens the role of information systems in global supply chain management, helping companies move towards efficiency and competitive advantage.

4.4. Smart Contracts in the Context of Global Supply Chain Management

Smart contracts, or smart contracts, are software that allows the automatic execution of contracts without the need to involve third parties. This concept underlies global supply chain management by utilizing programming code to organize, monitor, and execute agreements between parties in the supply chain. The working principle of smart contracts is based on "if-that," which means that when

predetermined conditions are met, the contract will be executed automatically. For example, if goods arrive at the warehouse in good condition, payment to the supplier will be made automatically. This working principle makes smart contracts very efficient and reliable in global supply chain management.

The use of smart contracts in global supply chain management brings several significant advantages. Firstly, smart contracts enable the automation of business processes, which saves time and costs. This can reduce administrative costs associated with manually checking and executing contracts. Additionally, automation reduces the risk of human error, which can impact supply chain reliability. Furthermore, smart contracts provide a high level of transparency in the supply chain process. Information about contracts and their implementation is recorded in a distributed blockchain, which can be accessed by all relevant parties. This creates greater visibility into the status of transactions and payments, allowing stakeholders to better monitor and verify the process.

Although smart contracts have many advantages, their use also faces several challenges and obstacles. First, there are technical challenges associated with developing and coding smart contracts. Companies need to have a team that has expertise in smart contract programming and ensure the contracts are designed well to avoid execution issues. Furthermore, there is the issue of legal uncertainty relating to smart contracts. Some jurisdictions may not yet have a clear legal framework regarding the legal validity of smart contracts. This may affect legal protection and enforcement of rights in cases of disputes. Another obstacle is the lack of flexibility in dealing with unexpected situations. Smart contracts are based on predetermined rules, and if circumstances change, more difficult contract modifications may be required. This can be an obstacle when the supply chain must respond to rapid market changes or emergencies.

In addition to the technical and legal challenges already mentioned, smart contracts can also face problems in terms of data privacy and security. In an open blockchain system, all transactions and contracts are recorded in a distributed ledger that can be accessed by all parties in the network. This raises questions about the confidentiality of sensitive business information. How companies can protect their critical data while still leveraging smart contracts is an issue that must be carefully addressed.

Another challenge that needs to be addressed is adoption and compliance by stakeholders in the global supply chain. To implement smart contracts, all parties in the supply chain, including suppliers, manufacturers, distributors, and other partners, need to participate and comply with the same system. This requires a high level of coordination and agreement, especially if several parties are involved in different jurisdictions. How companies can overcome these adoption barriers and ensure the involvement of all parties in the global supply chain will be key to the successful use of smart contracts in the context of global supply chain management.

It can be said that smart contracts are an innovative tool that can increase efficiency and transparency in global supply chain management. Despite some challenges, the potential offered by smart contracts in the automation and monitoring of business processes makes them an attractive solution in the context of increasingly complex global supply chains.

4.5. Benefits of Collaboration with Third Parties in Global Supply Chain Management

Third parties, such as logistics providers, contract manufacturers, and technology service providers, play a critical role in improving the efficiency of global supply chains. They bring specialized expertise and resources that can optimize company operations. For example, companies can work with logistics providers that have extensive distribution networks, which allows for faster and more efficient delivery of goods. Third parties can also help in better risk management and inventory management, which is important in complex and dynamic supply chains. Strong collaboration with third parties can help companies allocate their resources more efficiently, increase productivity, and reduce operational costs.

Blockchain technology plays an important role in reducing dependence on third parties in global supply chain management. By utilizing blockchain, companies can create a more decentralized system, where information and transactions are recorded securely without the need for intermediaries. This allows companies to run their operations more independently and minimize dependence on third parties. For example, by using smart contracts on the blockchain, companies can automate payment processes and inventory monitoring, reducing the need for third parties involved in these processes. Additionally, blockchain provides a high level of transparency, allowing companies to monitor and verify transactions without having to rely on third parties as intermediaries.

To achieve optimal benefits from collaboration with third parties in the context of blockchain technology, companies need to develop effective collaboration strategies. This involves selecting appropriate partners, developing collaborative frameworks, and appropriate performance measurement. Companies need to ensure that the third parties they engage understand the value they can add to the supply chain and have the appropriate expertise. Additionally, companies need to understand how to integrate blockchain technology into their operations and how to share data securely with their partners. With a good collaboration strategy, companies can maximize the benefits of third-party involvement in global supply chain management, while minimizing unnecessary risks and dependencies.

In maximizing the benefits of collaboration with third parties, companies need to consider factors such as data security and privacy. In the context of global supply chains, the exchange of sensitive information is often necessary, and this can involve highly valuable corporate and

customer data. Therefore, companies must ensure that the third parties they engage in have strong security measures in place to protect this data. Blockchain technology, with its security and transparency features, can help address many of these issues, but companies need to ensure that proper security standards are implemented.

Additionally, effective collaboration with third parties also involves open and clear communication. Companies need to have good communication mechanisms with third parties to ensure that all parties involved understand their roles and responsibilities in the supply chain. This can help avoid misunderstandings and conflicts that may arise during the collaboration process. Companies also need to ensure that there is an effective performance measurement system in place, which allows them to closely monitor and evaluate the performance of third parties.

Lastly, companies need to always focus on their long-term goals in global supply chain management. Collaboration with third parties must fit into their business strategy and help achieve set goals. This requires good planning and management to ensure that collaboration with third parties contributes positively to the company's long-term success. With a careful approach and focus on strategic goals, companies can leverage the benefits of collaboration with third parties to increase efficiency and success in global supply chain management.

4.6. Regulations and Laws Regarding the Use of Blockchain Technology in Management

One of the main challenges in regulating the use of blockchain technology in management is defining and clarifying the legal status of smart contracts. Smart contracts are automatically executed agreements based on programming code, and they can influence significant economic transactions. Therefore, there is a need to develop a clear legal framework and ensure that smart contracts have legal validity. In many jurisdictions, the legal status of smart contracts is still not well defined, and this can create uncertainty in their use. Therefore, regulators need to work closely with the blockchain community to clarify the legal status of smart contracts and ensure that they are reliable in various business contexts.

The use of blockchain technology in global supply chain management often involves the exchange of sensitive data. Therefore, the issue of data protection and applicable regulatory compliance becomes very important. Regulators need to consider how data stored in the blockchain will be managed and protected from unauthorized access. On the other hand, companies need to ensure that they comply with strict data privacy regulations, such as the European Union's GDPR, while leveraging blockchain's potential to increase data transparency and security. Therefore, the regulatory framework must be able to accommodate these two interests in a balanced manner.

As a technology that operates globally, blockchain faces challenges in international regulatory harmonization.

Each jurisdiction has different regulations and laws related to blockchain, and this can create conflict and uncertainty. In global supply chain management, where transactions cross national borders, harmonization of international regulations is key. However, achieving this harmonization can be a complex task and requires strong cross-border cooperation between countries and international organizations. Regulators and stakeholders must come together to develop a uniform regulatory framework that enables the use of blockchain technology in global supply chain management without unnecessary obstacles.

Overall, regulations and laws regarding the use of blockchain technology in management have several aspects that need to be considered to create an environment conducive to growth and innovation. Defining the legal status of smart contracts, protecting data, and achieving international regulatory harmonization are important steps in ensuring that blockchain technology can be used effectively and securely in global supply chain management.

5. Conclusion

The use of blockchain technology in global supply chain management promises a great deal of potential including increased transparency, efficiency, and security. By leveraging smart contracts, companies can automate their business processes, reduce costs, and increase visibility into their operations. Collaboration with third parties is also an important strategy in increasing supply chain efficiency. However, challenges such as regulation, data security, and international harmonization still need to be addressed. Blockchain regulation and smart contracts are key elements in ensuring the use of this technology is safe and lawful. The importance of defining the legal status of smart contracts and ensuring adequate data protection will play an important role in determining the future direction of the use of this technology. In addition, effective collaboration with third parties requires good communication and a mature strategy. To achieve maximum efficiency in global supply chain management, companies need to consider existing challenges and opportunities and focus on their long-term goals. With a deep understanding of blockchain technology, appropriate regulations, and effective collaboration strategies, companies can maximize the benefits of this technology in their global supply chain management. The potential to create a more efficient, transparent, and reliable supply chain becomes a reality with the right efforts and commitment to overcome existing challenges.

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